

Health and Wellbeing Board - Wednesday, 6 November 2019

Minutes of the meeting of the Health and Wellbeing Board held at Committee Room 1, Town Hall, Upper Street, N1 2UD - Islington Town Hall on Wednesday, 6 November 2019 at 1.00 pm.

Present: Cllr Richard Watts, Leader of the Council (Chair)
Cllr Janet Burgess, Executive Member for Health and Care
Cllr Kaya Comer-Schwartz, Executive Member for Children, Young People & Families
Dr Jo Sauvage, Chair, Islington CCG
Tony Hoolaghan, Chief Operating Officer, Islington CCG
Sorrel Brookes, Lay Vice-Chair, Islington CCG
Clare Henderson, Director of Commissioning and Integration, Islington CCG
Julie Billett, Director of Public Health
Katharine Willmette, Director of Adult Social Services
Emma Whitby, Chief Executive, Healthwatch Islington
Siobhan Harrington, Chief Executive, The Whittington Hospital NHS Trust
Katy Porter, Chief Executive, Manor Gardens Welfare Trust
Michael Clowes, Chief Executive Officer, Islington GP Federation

Also present: Jess Mcgregor, Service Director – Strategy & Commissioning
James Reilly, Chair, Islington Safeguarding Adults Board

Councillor Richard Watts in the Chair

- 21 **WELCOME AND INTRODUCTIONS (ITEM NO. A1)**
Councillor Watts welcomed everyone to the meeting and introductions were given.
- 22 **APOLOGIES FOR ABSENCE (ITEM NO. A2)**
Apologies for absence were received from Carmel Littleton, Jennie Williams, Angela McNab and Imogen Bloor.

Clare Henderson substituted for Jennie Williams.
- 23 **DECLARATIONS OF INTEREST (ITEM NO. A3)**
None.
- 24 **ORDER OF BUSINESS (ITEM NO. A4)**
The Chair indicated that Items B1 and B2 would be considered together.
- 25 **MINUTES OF THE PREVIOUS MEETING (ITEM NO. A5)**
RESOLVED:

That the minutes of the previous meeting held on 20 March 2019 be agreed as a correct record and the Chair be authorised to sign them.
- 26 **DEVELOPMENT OF THE INTEGRATED CARE SYSTEM IN NORTH CENTRAL LONDON AND ISLINGTON (ITEM NO. B1)**

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Jess McGregor, Service Director – Strategy & Commissioning, Clare Henderson, Director of Commissioning and Integration at Islington CCG, and Julie Billett, Director of Public Health, introduced Items B1 and B2 on partnership working and integration of the local health and care system.

The following main points were noted in the discussion:

- Partnership working was crucial to improvement of local services. Services for those with learning disabilities were cited as a successful example of joint commissioning by the clinical commissioning group and the local authority, and joint delivery by the local authority and the local mental health trust. The procurement of supported accommodation was also cited as a good example of joint working which ensured that the needs of local people were met.
- It was commented that commissioning of Child and Adolescent Mental Health Services was another example of effective joint working between the local authority and clinical commissioning group. The use of pooled resources across the health and care system ensured that services were able to meet the needs of local people in an efficient and comprehensive way.
- Islington Public Health led on the commissioning of sexual health services across North Central London. The successful rollout of PrEP was an example of effective joint working across the partnership.
- Members of the Health and Wellbeing Board welcomed successful joint working initiatives and commented on areas that would benefit from further joint working across the local health and care system.
- In response to a question, it was advised that the Royal Free provided patient transport services on behalf of various local hospitals and Barnet CCG was the lead commissioner at NCL level. It was advised that any issues associated with the service should be communicated to the Provider Board.
- Following a question, it was advised that a carers' needs analysis would be carried out and this would help to inform the commissioning and delivery of future services. To date services for carers had primarily focused on meeting the needs of particular groups, including young carers, BME carers, and challenging the stigma faced by residents who care for people with substance misuse or mental health issues.
- There were many "hidden carers" and carers often only became known to local services when they reached a crisis point. It was commented that carers could be better supported if they were known to local services before they reached this point.
- It was reported that services for young carers were well received and the local authority was confident of their offer to young people with caring responsibilities; however young carers had reported to the local authority that they thought young carers were significantly under identified. It was suggested that further work with schools would help to identify young carers and ensure that they were able to access support services.
- The Board queried what actions were being taken to reduce delayed transfers of care. In response, it was advised that work was underway to improve performance in this area, including further collaboration with local hospitals, weekly multidisciplinary calls to resolve delays, the implementation of a Trusted Assessor role to support the timely discharge of patients into care homes, improving communication with care homes, and work to support the care home market across North Central London. It was commented that some families reject the onward care arrangements made for their relatives. The reasons for this were often complex and specific to the case and further work was needed to understand and resolve such issues.

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- It was queried why Islington had a higher number of delayed transfers of care in comparison to other London boroughs. In response, it was suggested that the reasons were complex, and the relatively higher proportion of patients with mental health needs could be a contributing factor. It was also commented that the accuracy of the data would need to be reviewed before drawing conclusions on this issue. It was suggested that this issue could be reviewed at a future meeting.
- A member commented on the importance of gathering feedback on the patient experience, particularly over winter, as this would help to inform future improvements to care pathways.
- The Board reviewed the high level road map to the integration of services detailed in the meeting papers and agreed that it was a sound basis for the development of a borough-wide integrated health and care system.
- It was commented that the integration of health and care services would need to develop coherently alongside the local authority Localities Programme. It was noted that further discussions on this alignment would take place outside of the meeting.
- The Board agreed the recommendations in the reports.

RESOLVED:

- (i) That the progress made since March 2019 towards the development of an Islington Borough Partnership be noted;
- (ii) That the progress in 2018/19 between health and social care under Section 75 arrangements including key achievements be noted;
- (iii) That the priorities for 2019/20 be noted, and the receipt of future annual reports on these arrangements be agreed;
- (iv) That the Better Care Fund 2019/20 Islington plan be ratified.

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SAFEGUARDING ADULTS IN ISLINGTON IN 2018/19 - A REVIEW OF KEY ACHIEVEMENTS AND PRIORITIES GOING FORWARD (ITEM NO. B3)

James Reilly, Independent Chair of the Islington Safeguarding Adults Board, presented the report to the Health and Wellbeing Board.

The following main points were noted in the discussion:

- The Safeguarding Adults Board was grateful for the work of the local authority on raising the awareness of Lasting Powers of Attorney. The power of attorney was an important preventative protection against financial and other types of abuse.
- The Safeguarding Adults Board welcomed local initiatives to reduce the risks to roughsleepers.
- There had been a 15% increase in the number of safeguarding concerns in comparison to the previous year. This was thought to represent an increase in awareness of safeguarding issues, rather than a significant increase in the levels of abuse. It was thought that staff across the public sector were developing a more sophisticated understanding of adult safeguarding issues and increased reporting was enabling local services to address these issues.
- It was noted that the number of safeguarding enquiries had decreased over the past year; only around 1 in 10 concerns raised were deemed to require a formal enquiry.

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- It was advised that the Safeguarding Adults Board robustly challenged thresholds for intervention; this was essential to be assured that thresholds were being applied correctly.
- New national guidance had been published which concurred with practice models already operating in Islington.
- A serious adults review had been held. This highlighted a number of issues related to partnership working between local authorities and information sharing between services. An action plan was being developed to ensure that local services learn from the review.
- It was advised that national changes to the Deprivation of Liberty Safeguards regime in 2020 would present challenges, however Islington was one of the few local authorities with no backlog on Deprivation of Liberty Safeguards applications and therefore was well-placed to implement the new processes.
- It was commented that there had been several leadership changes among Safeguarding Board partners which presented challenges to the Board.
- A member queried what local agencies could or should be doing better to improve services for vulnerable adults. In response, it was advised that care home provision in the borough was challenging, however it was understood that work was underway to address this. It was also acknowledged that there were risks associated with the funding of social care services, however this was a national issue which would require a political solution.
- It was suggested that the Safeguarding Adults Board would benefit from a more analytical evaluation of data.
- Members highlighted the importance of all local partners attending the Safeguarding Adults Board.

The Health and Wellbeing Board thanked Mr Reilly and the members of the Safeguarding Adults Board for their work.

RESOLVED:

- (i) That the Annual Safeguarding Adults Review be received;
- (ii) To commend adult social services staff for their commitment to preventing abuse where possible and responding to concerns of abuse or neglect of vulnerable Islington residents.

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HEALTHWATCH ISLINGTON WORK PLAN 2019/20 (ITEM NO. B4)

Emma Whitby, Chief Executive of Healthwatch Islington, introduced the report.

The following main points were noted in the discussion:

- Healthwatch had worked with young adults at City and Islington College to examine what a welcoming health space looked like for young people. This would inform commissioners and providers when planning new developments. It was also advised that Healthwatch had engaged with the local authority on the outcomes of the Fair Futures Commission.
- GP access was a priority for local people. Healthwatch would continue to work with health colleagues to ensure that there was adequate access to GP surgeries.
- Healthwatch had held focus groups to ascertain if local people were aware of social prescribing. In summary, these had found that there was limited awareness of “social prescribing” as a term, but local people understood the principles of social prescribing and some had experience of such interventions.

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- Healthwatch was working with voluntary sector organisations to gather information to inform the Joint Strategic Needs Assessment.
- Healthwatch was contributing to digital inclusion work to increase access to the internet among local people. This would help residents to access health and care services online.

RESOLVED:

That the report and Work Plan be received.

MEETING CLOSED AT 2.05 pm

Chair